

2024 FSANZ Stakeholder Forum

# **Collaboration in food regulation: Working together for impact**

# Presentation topics

- 1** Roles and responsibilities

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- 2** Steps in a food recall

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- 3** Food Industry Recall Protocol

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- 4** Required documentation for food recalls

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- 5** What to do if the recalled product is exported -  
Department of Agriculture, Fisheries and Forestry (DAFF) requirements

# Roles and responsibilities

## Food business

- Notify the home jurisdiction food enforcement agency that a recall may be needed

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- Develop a recall communication plan with the home jurisdiction

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- Notify FSANZ and provide relevant information

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- Notify trade customers and the public about the recall (for consumer recalls)

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- Monitor the recall's effectiveness and keep appropriate records

# Roles and responsibilities

## Home jurisdiction food enforcement agency

- Determine if a recall is required

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- Advise the food business if the recall is to be at trade or consumer level

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- Establish a recall communication plan

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- Monitor the food business to ensure it is effectively recalling the product(s)

# Roles and responsibilities

## Food Standards Australia New Zealand (FSANZ)

- Guide the food business through the process
- Gather and confirm information with the business
- Develop the food recall notice (as requested)
- Disseminate recall information to government and industry stakeholders, including the Australian Competition and Consumer Commission (ACCC)
- Inform consumers - website, socials, email subscribers (if required)
- Liaise with jurisdictional recall action officers

# Food Industry Food Recall Protocol

## Objectives

- 1** Prevent further distribution and sale of the recalled product(s)

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- 2** Notify relevant parties, including regulatory bodies, distributors and consumers about the product safety issue

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- 3** Recover the recalled product(s) from the market

# Food Industry Food Recall Protocol

## Content

- 1** Roles and responsibilities of the food businesses and government during a food recall

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- 2** Key steps in the food recall process

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- 3** Legal requirements for food businesses in relation to food recalls

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- 4** Important elements of a food recall plan

# Food Industry Food Recall Protocol

## Attachments

- 1** How to write a food recall plan

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- 2** Contact details for FSANZ and jurisdictional food enforcement agencies

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- 3** A flow diagram to assist with deciding if food should be recalled or withdrawn

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- 4** Examples of the recall notice